

A Unique Master-class

Dan Dana will give his first UK workplace mediation master-class **ONLY** on Saturday 5th Sept 2009 at the Dunkeld House Hotel. Numbers will be limited so *please book early.*



WHY BE THERE?

The Employment Act 2008 has raised awareness of mediation as a “preferred” method of resolving conflict in the workplace and it seems likely that demand for mediators with workplace experience will increase.

In addition to his two day certificated courses in Edinburgh and Aberdeen, Dan Dana has agreed to hold a master-class for a small number of mediators interested in learning about the key elements of good workplace mediation.

An opportunity to learn from one of the world's leading workplace mediators.

**Catalyst
Mediation**

Program Saturday 5th September 2009

Arrive	11.00 to 11.30
Morning session	11.30 to 12.30
Lunch	12.30 to 13.30
Afternoon session	14.00 to 16.00
Tea and Close	16.00 to 16.30

Costs

£225 per person (excluding VAT), but including a copy of Dan's best selling book *Managing Differences* plus all lunch, teas etc.

Biography: Dan Dana

The originator of managerial mediation, he is internationally recognized as one of today's most influential innovators and practitioners of consensus-building communication methods for organizations. With a Ph.D. in psychology, Dan was for several years professor of organizational behavior at the University of Hartford Graduate School of Business and held faculty appointments at Syracuse University's Summer Institute on Conflict Resolution and at several other institutions. He has been a dedicated specialist in organizational conflict for over twenty-five years. As Founding President of the Mediation Training Institute International, he seeks to expand global awareness and use of non-adversarial methods for managing human differences — in the workplace and beyond. He has been an invited lecturer at institutions on six continents and is a well known author on conflict in the workplace.